

# Claim Form | Theft (See Guide to Lodging a Claim overleaf)

Policy Details	
Name of Insured:	Policy No:
Email Address:	Phone No:
Address:	GST Registered?
Insured Equipment Details	
Manufacturer & Model:	Serial No:
Claim Details	
Time & Date of Theft:	Location of Theft:
Describe How the Theft Occurred:	
Where Did the Theft Take Place?  Home	☐ Work ☐ Vehicle
In Transit (type)	Other (provide details)
Were the Premises/Vehicle Locked?    Yes	No If yes, how was access gained?
Police Notification - Station:	Time & Date:
Officer's Name:	Event/Report No:

Please see overleaf



**protecsure** ABN 26094 997 163 AFSL 238815

#### **Declarations**

We and our service providers will comply with the provisions of the Privacy Act 1988. Our Privacy Policy statement can be found on our website at www.protecsure.com.au.

The Privacy Policy contains information on how you may access your personal information held by us and how to seek correction of such information. It also provides information on how you can make a complaint against us for a breach of the Australian Privacy Principles ("APPs"), or registered APP code(s), if any, that bind(s) us. Protecsure does not send your personal information to any recipient overseas. Protecsure may retain your personal information to enable it provide or assess insurance or pay claims. You consent to us providing your personal information to our third party providers who may be external valuers or appraisers, loss adjusters or investigators, professional advisers and other organisations that provide services to us including Chubb for these purposes.

I/We the Insured do solemnly and sincerely declare that I/we have complied with the conditions and warranties (if any) of the Policy and in no manner deliberately caused the said loss or damage or sought unjustly to benefit thereby by any fraud or willful misrepresentation and that the information shown on this form is true and that I/we have not concealed any information relating to this claim.

Further, it is understood and agreed that if any property claimed for is subsequently recovered in an undamaged condition I/We will immediately refund the Company any sum which may have been paid to me/us in the respect to such property. In the event of any property being recovered in damaged condition I/We will immediately hand the same over to the company for disposal as may be agreed.

Signature of Insured:	Date:	
Print Name:		

Protecsure Pty Ltd ABN 26 094 997 163, AFSL 238815 is an underwriting agency for Chubb Insurance Australia Limited ABN 23 001 642 020 AFSL No 239687



## Guide To Lodging A Claim

## Theft

## **General Guidelines**

- It is important that you do not authorise, or proceed with replacement of the equipment until your claim has been assessed.
- The claim form must be submitted with a quote for replacement of the equipment.
- All sections of the claim form must be filled-in with as much detail as possible and signed by the user.
- If the actual date of the theft is not known, then a date range should be supplied to show
  when it could have occurred
- Excess payments are to be made to the supplier unless otherwise agreed with Protecsure

## **How to Lodge Your Claim**

Please complete the checklist below before submitting your claim
Have you properly described how the theft occurred on the claim form?  Have you reported the theft to the police and recorded the police report number?

## Please return the claim form overleaf to Protecsure together with:

- Proof of purchase, and
- Proof of forcible & violent entry, and
- Quote for replacement

Email: claims@protecsure.com.au | Other Contact Details: See below

**Please Note:** The information provided in this document is for information purposes only. It is not intended to bind the Insurer in any way. Please refer to your policy wording for full details of your cover and exclusions.

